

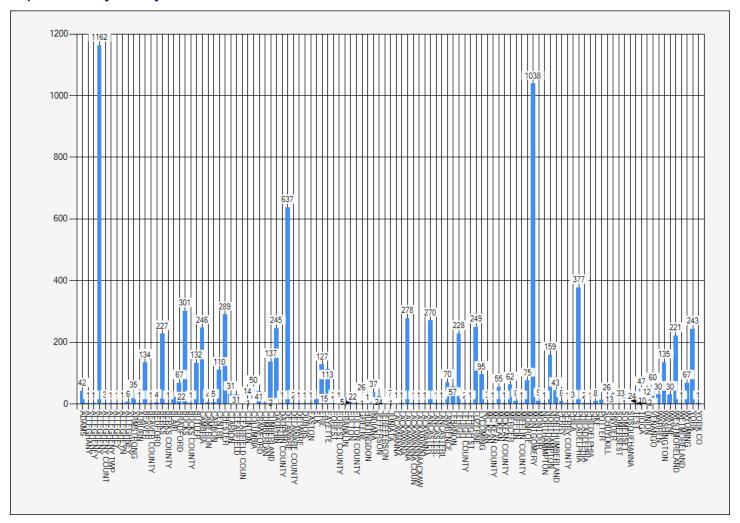
Summary

During 2019 there were a total of 8,444 reports sent to the PUC from PA One Call via the data exchange service.

There were **827** investigations opened and **379** investigations closed. A total of **1,154** violations were found and **\$720,150.00** of penalties were administered.

Charts

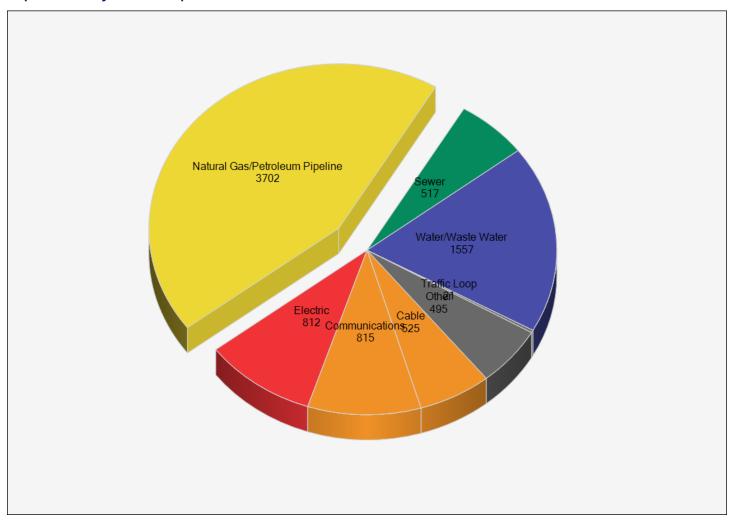
Reports Sent by County



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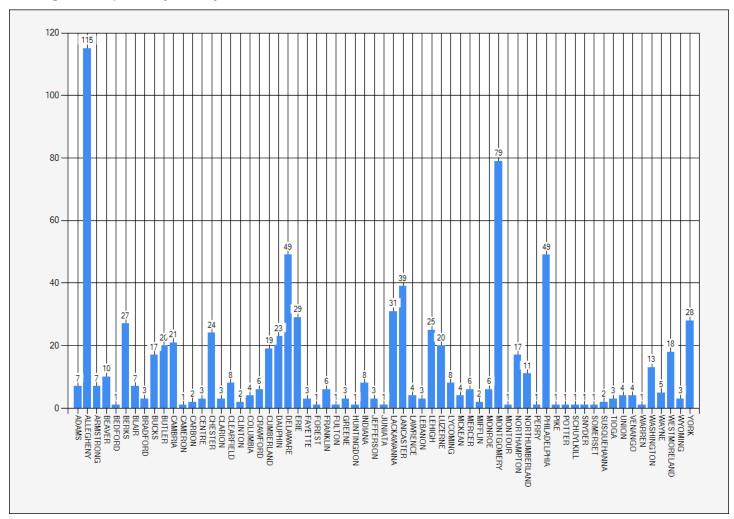
Reports Sent by Affected Operation



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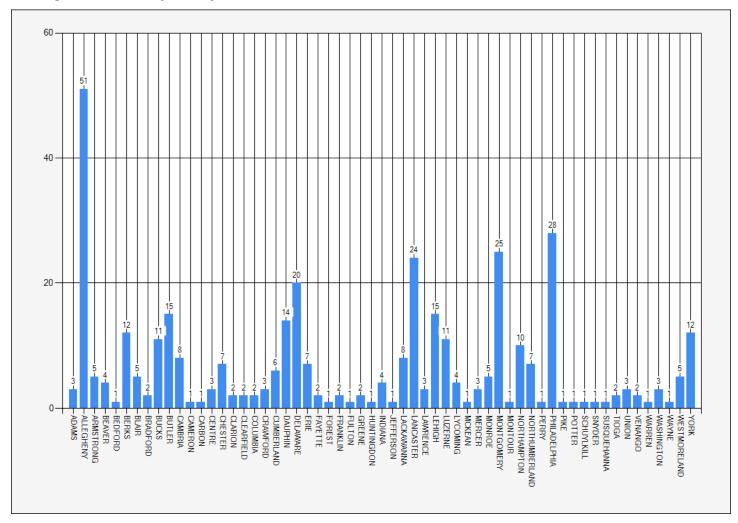
Investigations Opened by County



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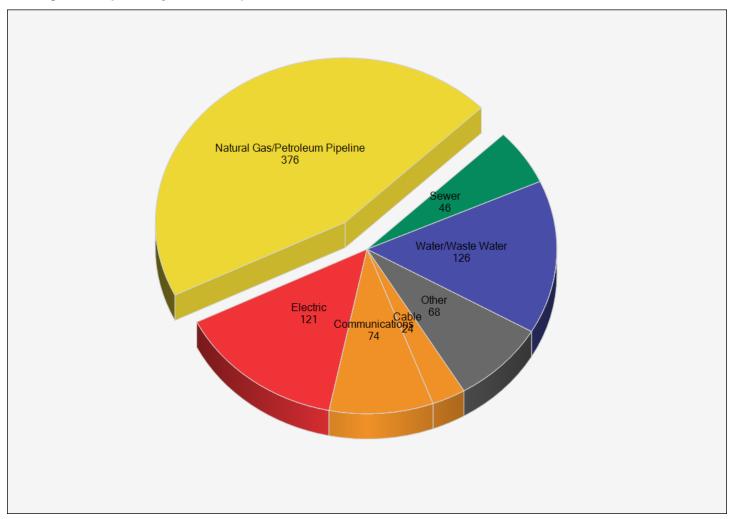
Investigations Closed by County



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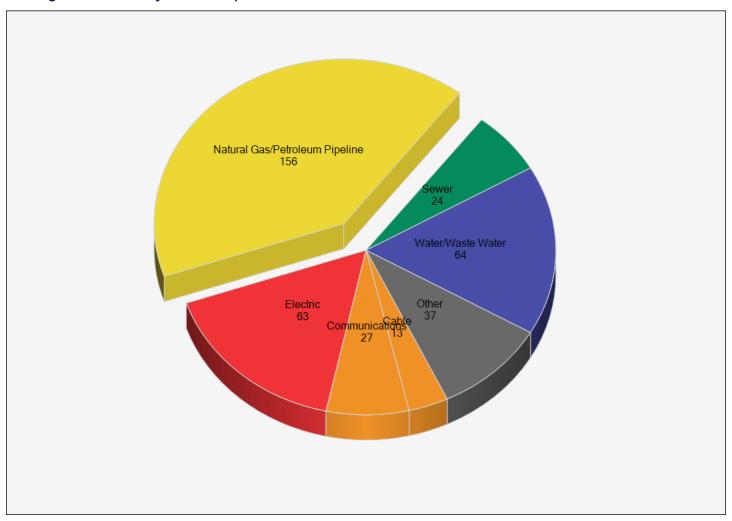
Investigations Opened by Affected Operation



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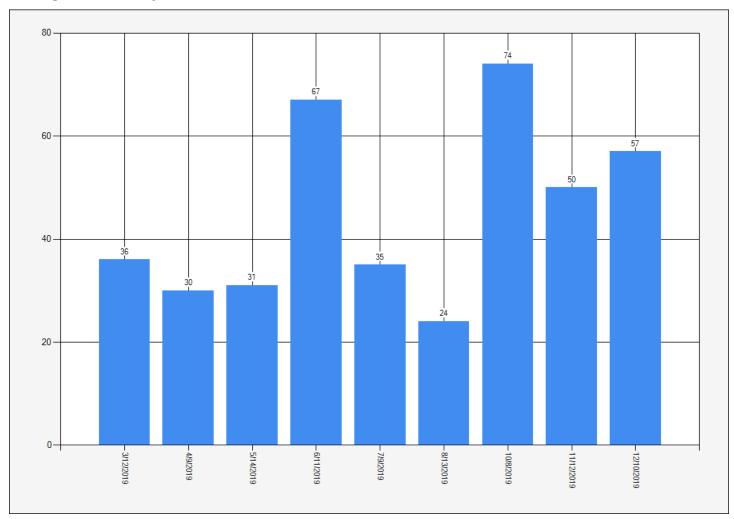
Investigations Closed by Affected Operation



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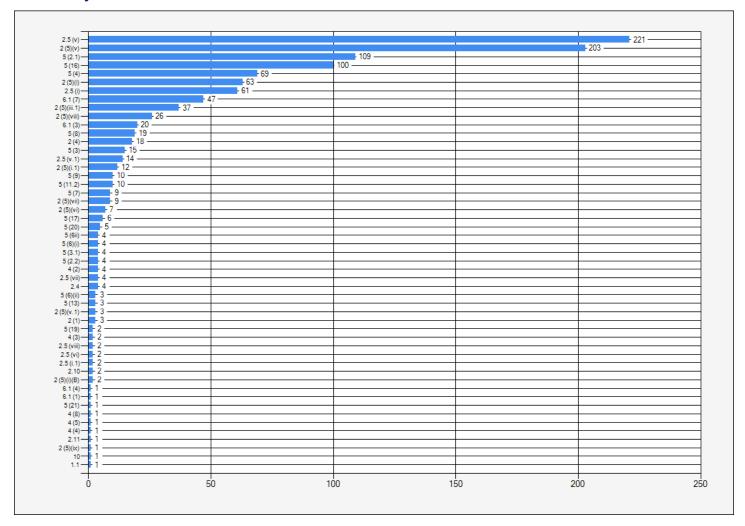
Investigations Heard by Month



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Penalties by Statute



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Data

Reports Sent by County

ADAMS	County	Count
ALLEGHANY 1 ALLEGHENY 1,62 ALLEGHENY OUNT 3 ALLEGHENY TWP 1 ALLEGHENY 1 ALLEGHENY 1 ALLEGHEY 1 BEAVER 1 BEAVER 2 BEAVER 2 BEAVER 2 BERKS OUNTY 1 BULLER 2 BULLER 2 BULLER 2 BULLER 2 BULLER 2		
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JUNIATA 7 LACAWANNA 1		
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Damage Prevention Reports 2019

County	Count
LACKAWANNA	278
LACKAWANNA COUN	1
LACKAWANNAACKAW	1
LACKWANNA	1
LANCASTER	270
LANCASTER,	1 1
LANCASTERL LAWRENCE	70
LEBANON	70 57
LEHIGH	228
LEHIGH COUNTY	2
LEHIGH ST	1
LUZERNE	249
LYCOMING	95
MC KEAN	3
MC KEAN COUNTY	1
MCKEAN	55
MCKEAN COUNTY	1
MERCER	62
MIFFLIN	8
MIFFLIN COUNTY	1
MONROE	75
MONTGOMERY	1,038
MONTOUR	9
NORTHAMMPTON	1
NORTHAMPTON	159
NORTHUMBERLAND	43
PERRY	8
PERRY COUNTY	1
PHILA	3
PHILADELPHIA	377
PHILADLEPHIA	2
PHILDELPHIA	1
PIKE	8
POTTER	13
SCHUYLKILL	26
SNYDER	33 1
SOMERSEST SOMERSET	24
SUSQUEHANNA	10
TEST	2
TIOGA	47
UNION	12
VENANGO	60
WARREN	30
WASHINGTON	135
WAYNE	30
WESTMORELAND	221
WETMORELAND	1
WYOMING	67
YORK	243
YORK CO	1

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Damage Prevention Reports 2019

Reports Sent by Affected Operation

Affected Operation	Count
Cable	525
Communications	815
Electric	812
Natural Gas/Petroleum Pipeline	3,702
Sewer	517
Traffic Loop	21
Water/Waste Water	1,557
Other	495

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Investigations by County

		-
County	Opened	Closed
ADAMS	7	3
ALLEGHENY	115	51
ARMSTRONG	7	5
BEAVER	10	4
BEDFORD BERKS	1	1 12
BLAIR	27 7	5
BRADFORD	3	2
BUCKS	17	11
BUTLER	20	15
CAMBRIA	21	8
CAMERON	1	1
CARBON	2	1
CENTRE	3	3
CHESTER	24	7
CLARION	3	2
CLEARFIELD	8	2
CLINTON	2	0
COLUMBIA	4	2
CRAWFORD	6	3
CUMBERLAND	19	6
DAUPHIN	23	14
DELAWARE	49	20
ERIE	29	7
FAYETTE	3	2
FOREST	1	1
FRANKLIN	6	2
FULTON	1	1
GREENE	3	2
HUNTINGDON	1	1
INDIANA	8	4
JEFFERSON	3	1
JUNIATA	1	0
LACKAWANNA LANCASTER	31 39	8 24
LAWRENCE	4	3
LEBANON	3	0
LEHIGH	25	15
LUZERNE	20	11
LYCOMING	8	4
MCKEAN	4	i
MERCER	6	3
MIFFLIN	2	Ō
MONROE	6	5
MONTGOMERY	79	25
MONTOUR	1	1
NORTHAMPTON	17	10
NORTHUMBERLAND	11	7
PERRY	1	1
PHILADELPHIA	49	28
PIKE	1	1
POTTER	1	1
SCHUYLKILL	1	1
SNYDER	1	1
SOMERSET	1	0
SUSQUEHANNA	2	1
TIOGA	3	2
UNION	4	3
VENANGO	4	2

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Damage Prevention Reports 2019

County	Opened	Closed
WARREN	1	1
WASHINGTON	13	3
WAYNE	5	1
WESTMORELAND	18	5
WYOMING	3	0
YORK	28	12

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Damage Prevention Reports 2019

Investigations by Affected Operation

Affected Operation	Opened	Closed
Cable	24	13
Communications	74	27
Electric	121	63
Natural Gas/Petroleum Pipeline	376	156
Sewer	46	24
Water/Waste Water	126	64
Other	68	37

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Damage Prevention Reports 2019

Investigations Heard by Month

Month	Count
3/12/2019	36
4/9/2019	30
5/14/2019	31
6/11/2019	67
7/9/2019	35
8/13/2019	24
10/8/2019	74
11/12/2019	50
12/10/2019	57

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Penalties by Statute

					Total
Statute	Description	Count	Penalty	Factor	Penalty
2.5 (v)	Failed to respond to a routine One Call ticket		\$149,250.00	\$0.00	
2 (5)(v)	Failed to respond to a routine One Call ticket within the required amount of time	105	\$36,250.00	\$0.00	\$36,250.00
5 (16)	Failed to submit an Alleged Violation Report within 10 business days of striking a line	100	\$14,000.00	\$0.00	\$14,000.00
2 (5)(v)	Failed to respond to a routine One Call ticket	98	\$67,250.00	\$0.00	\$67,250.00
5 (2.1)	Excavator failed to submit a location request to One Call within the correct	91	\$88,500.00	\$3,400.00	\$91,900.00
0 (=)	timeframe	٠.	400,000.00	ψο, .σσ.σσ	ψο 1,000100
2.5 (v)	Failed to respond to a routine One Call ticket within the required amount of time	89	\$42,500.00	\$0.00	\$42,500.00
5 (4)	Failed to exercise due care and employ prudent excavation techniques	69	\$57,500.00	\$1,850.00	\$59,350.00
2 (5)(i)	Failed to locate underground lines within 18 inches horizontally of the outside	63	\$43,250.00	\$1,775.00	\$45,025.00
o =	wall of line		***	****	****
2.5 (i)	Failed to locate underground lines within 18 inches horizontally of the outside	61	\$64,000.00	\$900.00	\$64,900.00
6.1 (7)	wall of line Project owner failed to submit an Alleged Violation Report within 10 business	47	\$5,750.00	\$0.00	\$5,750.00
0.1 (1)	days of a line strike	41	φ3,730.00	φυ.υυ	φ3,730.00
2 (5)(iii.1)	Facility owner failed to propose a mutually agreeable scheduling by which the	37	\$9,250.00	\$0.00	\$9,250.00
_ (0)()	excavator, facility owner or designer may locate underground facilities	0.	ψ0,200.00	ψ0.00	40,200.00
2 (5)(viii)	Failed to participate in preconstruction meetings for a complex project or as	26	\$15,000.00	\$0.00	\$15,000.00
	described in section 5(3)				
6.1 (3)	Released a project to bid or construction before final design was complete	20	\$8,500.00	\$150.00	\$8,650.00
5 (8)	Failed to immediately notify 911 and the facility owner when damage resulted	19	\$15,500.00	\$500.00	\$16,000.00
0 (4)	in the escape of gas or liquid which may endanger life, health or property	40	#4.500.00	40.00	#4.500.00
2 (4)	Failed to respond to Designer's request for information within 10 Business	18	\$4,500.00	\$0.00	\$4,500.00
5 (2.1)	Days Homeowner failed to submit a location request to One Call within the correct	18	\$0.00	\$0.00	\$0.00
3 (2.1)	timeframe	10	ψ0.00	ψ0.00	ψ0.00
2.5 (v.1)	Failed to communicate directly with excavator within 2 hours of renotification	14	\$16,250.00	\$0.00	\$16,250.00
2 (5)(i.1)	Failed to locate an actually known facility's point of connection to its facilities	12	\$3,000.00	\$0.00	\$3,000.00
5 (3)	Failed to preserve mark-outs or request a remark	11	\$4,500.00	\$100.00	\$4,600.00
5 (11.2)	When using horizontal directional drilling (HDD), failed to utilize the best	10	\$4,750.00	\$0.00	\$4,750.00
F (0)	practices published by the HDD Consortium	40	# 40.000.00	* 450.00	0.10.150.00
5 (9)	Emergency notification does not meet the requirements of "emergency" as	10	\$12,000.00	\$450.00	\$12,450.00
2 (5)(vii)	defined in Section 1 Failed to respond to an emergency notification as soon as practicable following	9	\$9,000.00	\$0.00	\$9,000.00
2 (3)(VII)	notification	9	ψ9,000.00	ψ0.00	ψ9,000.00
5 (7)	Failed to immediately report to the facility owner any break or leak in its lines,	9	\$8,500.00	\$0.00	\$8,500.00
- ()	or any dent, gouge, groove or other damage to such lines or to their coating or		, . ,	,	, -,
	cathodic protection made or discovered in the course of the excavation or				
	demolition work				
2 (5)(vi)	Lines were not marked in compliance with the Common Ground Alliance Best	7	\$1,750.00	\$0.00	\$1,750.00
E (17)	Practices for Temporary Marking (ANSI standard Z535.1)	6	¢4 E00 00	60.00	¢4 500 00
5 (17)	Failed to comply with all requests for information from PUC staff within thirty days of the receipt of the request	6	\$1,500.00	\$0.00	\$1,500.00
5 (20)	Failed to renotify One Call of an unmarked or incorrectly marked facility upon	5	\$2,000.00	\$100.00	\$2,100.00
0 (20)	arrival at a work site and wait at least 3 hours for the facility owner to provide	J	Ψ2,000.00	Ψ100.00	Ψ2,100.00
	additional information				
2.4	Failed to respond to Designer's request for information within 10 Business	4	\$1,000.00	\$0.00	\$1,000.00
	Days				
2.5 (vii)	Failed to respond to an emergency notification as soon as practicable following	4	\$6,000.00	\$0.00	\$6,000.00
4 (0)	notification	4	#4 500 00	# 0.00	#4 500 00
4 (2)	Designer failed to request the line and facility information prescribed by section 2 (4) from the One Call System not less than ten nor more than ninety business	4	\$1,500.00	\$0.00	\$1,500.00
	days before final design is to be completed				
5 (3)	Excavator failed to hold a preconstruction meeting prior to beginning a complex	4	\$1,000.00	\$0.00	\$1,000.00
- (-/	project	•	+ 1,500.00	ψ0.50	+ -,
5 (3.1)	Scope of project exceeds the maximum area of a routine ticket	4	\$1,000.00	\$0.00	\$1,000.00
5 (6)(i)	Failed to plan the excavation or demolition work to avoid damage to or	4	\$1,000.00	\$0.00	\$1,000.00
	minimize interference with a facility owner's facilities in the construction area				

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lines at the construction work site during the excavation or demolition work, including during backfilling operations 2 (1) Facility owner is not a member of One Call 2 (5)(v.1) Failed to communicate directly with excavator within 2 hours of renotification 3 \$1,500.00 \$0.00 \$1,500.00 5 (13) Changed the location, scope or duration of a proposed excavation without notifying the One Call System. 5 (6)(ii) Failed to provide support and mechanical protection for known facility owner's including during backfilling operations 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to backfilling operations 2 (5)(i)(B) Failed to locate an actually known facility's point of connection to its facilities 2 \$500.00 \$0.00 \$0.00 \$0.00 2.5 (vi) Lines were not marked in compliance with the Common Ground Alliance Best Practices for Temporary Marking (ANSI standard Z535.1) 2.5 (vii) Failed to participate in preconstruction meetings for a complex project or as described in section 5(3)	Statute 5 (6ii)	Description Failed to provide support and mechanical protection for known facility owner's	Count 4	Penalty \$2,000.00	Factor \$0.00	Total Penalty \$2,000.00
2 (5)(v.1) Failed to communicate directly with excavator within 2 hours of renotification 5 (13) Changed the location, scope or duration of a proposed excavation without notifying the One Call System. 5 (6)(ii) Failed to provide support and mechanical protection for known facility owner's lines at the construction work site during the excavation or demolition work, including during backfilling operations 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to nark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to nark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to nark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to locate an actually known facility's point of connection to its lines had been damaged 2.5 (i.1) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(i)(B) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(i)(B) Failed to locate an actually known facility's point of connection to its facilities 3 (5)(i)(i)(i)(i)(i)(i)(i)(i)(i)(i)(i)(i)(i)		lines at the construction work site during the excavation or demolition work, including during backfilling operations	·	4 2,000.00	V 0.00	42,000.00
Changed the location, scope or duration of a proposed excavation without notifying the One Call System. 5 (6)(ii) Failed to provide support and mechanical protection for known facility owner's lines at the construction work site during the excavation or demolition work, including during backfilling operations 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Failed to submit an Alleged Violation Report through the One Call System within 30 business days of receiving notice that one of its lines had been damaged 2.5 (i.1) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(i)(i)(i)(i)(i)(i)(i)(i)(i)(i)(i)(i)(i)						
notifying the One Call System. 5 (6)(ii) Failed to provide support and mechanical protection for known facility owner's lines at the construction work site during the excavation or demolition work, including during backfilling operations 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 (5)(i)(B) Facility owner failed to submit an Alleged Violation Report through the One Call System within 30 business days of receiving notice that one of its lines had been damaged 2.5 (i.1) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility's point of connection to its facilities 2 (5)(iii) Failed to locate an actually known facility on the connection to its facilities 2 (5)(iii) Failed to locate an actually known facility on the connection to its facility on the connection to its facility on the connection on the connection to its facility on the connection to its facili					•	
lines at the construction work site during the excavation or demolition work, including during backfilling operations 2 (5)(i)(B) Failed to mark and maintain existing records of abandoned Lines 2 \$500.00 \$0.00 \$500.00 2.10 Facility owner failed to submit an Alleged Violation Report through the One Call 2 \$0.00 \$0.0	, ,	notifying the One Call System.		,		·
2.10 Facility owner failed to submit an Alleged Violation Report through the One Call System within 30 business days of receiving notice that one of its lines had been damaged 2.5 (i.1) Failed to locate an actually known facility's point of connection to its facilities 2 \$500.00 \$0.00 \$500.00 2.5 (vi) Lines were not marked in compliance with the Common Ground Alliance Best Practices for Temporary Marking (ANSI standard Z535.1) 2.5 (viii) Failed to participate in preconstruction meetings for a complex project or as 2 \$500.00 \$0.00 \$500	5 (6)(ii)	lines at the construction work site during the excavation or demolition work,	3	\$1,500.00	\$0.00	\$1,500.00
System within 30 business days of receiving notice that one of its lines had been damaged 2.5 (i.1) Failed to locate an actually known facility's point of connection to its facilities 2 \$500.00 \$0.00 \$500.00 \$1,250.00 Practices for Temporary Marking (ANSI standard Z535.1) 2.5 (viii) Failed to participate in preconstruction meetings for a complex project or as described in section 5(3)	2 (5)(i)(B)	Failed to mark and maintain existing records of abandoned Lines	2	\$500.00	\$0.00	\$500.00
2.5 (vi) Lines were not marked in compliance with the Common Ground Alliance Best 2 \$1,250.00 \$0.00 \$1,250.00 Practices for Temporary Marking (ANSI standard Z535.1) 2.5 (viii) Failed to participate in preconstruction meetings for a complex project or as described in section 5(3) \$0.00 \$500.00	2.10	System within 30 business days of receiving notice that one of its lines had	2	\$0.00	\$0.00	\$0.00
Practices for Temporary Marking (ANSI standard Z535.1) 2.5 (viii) Failed to participate in preconstruction meetings for a complex project or as 2 \$500.00 \$0.00 \$500.00 described in section 5(3)	2.5 (i.1)	Failed to locate an actually known facility's point of connection to its facilities	2		\$0.00	\$500.00
described in section 5(3)	2.5 (vi)		2	\$1,250.00	\$0.00	\$1,250.00
4 (3) Designer's drawing does not show the position and type of each facility owner's 2 \$500.00 \$0.00 \$500.00	2.5 (viii)		2	\$500.00	\$0.00	\$500.00
line, and the name of the facility owner(s)	4 (3)	Designer's drawing does not show the position and type of each facility owner's line, and the name of the facility owner(s)	2	\$500.00	\$0.00	\$500.00
5 (19) Failed to provide accurate information to the One Call System 2 \$500.00 \$0.00 \$500.00	5 (19)	Failed to provide accurate information to the One Call System	2	\$500.00	\$0.00	\$500.00
5 (2.2) Failed to provide exact information to identify the worksite 2 \$500.00 \$0.00 \$500.00						
5 (2.2) Failed to provide exact information to identify worksite 2 \$250.00 \$0.00 \$250.00				•		
1.1 Excavation did not begin within legal timeframe 1 \$250.00 \$0.00 \$250.00			=			
10 Intentionally removed or tampered with a facility owner's marking 1 \$1,000.00 \$200.00 \$1,200.00						
2 (5)(ix) Facility owner failed to respond promptly to the site of an excavation where its 1 \$1,000.00 \$0.00 \$1,000.00 underground line was damaged causing an escape of a flammable, toxic or corrosive gas or liquid which endangered life, health or property	2 (5)(ix)	underground line was damaged causing an escape of a flammable, toxic or	1	\$1,000.00	\$0.00	\$1,000.00
2.11 Facility owner failed to comply with all requests for information by the 1 \$250.00 \$0.00 \$250.00 Commission relating to the Commission's enforcement authority under Act 50	2.11	Facility owner failed to comply with all requests for information by the	1	\$250.00	\$0.00	\$250.00
4 (4) Failed to prepare construction drawings to avoid damage to and minimize 1 \$250.00 \$0.00 \$250.00 interference with facilities in the construction area	4 (4)		1	\$250.00	\$0.00	\$250.00
4 (5) Designer's drawing does not include One Call's toll free number and the serial 1 \$250.00 \$0.00 \$250.00 number of the ticket	4 (5)		1	\$250.00	\$0.00	\$250.00
4 (8) Designer failed to submit an Alleged Violation Report through the One Call 1 \$0.00 \$0.00 \$0.00 System within 30 business days of being made aware that a line strike occured during excavation or demolition	4 (8)	System within 30 business days of being made aware that a line strike occured	1	\$0.00	\$0.00	\$0.00
5 (21) Excavator failed to pay the annual fee for services provided by the One Call 1 \$250.00 \$0.00 \$250.00 system	5 (21)	Excavator failed to pay the annual fee for services provided by the One Call	1	\$250.00	\$0.00	\$250.00
6.1 (1) Failed to utilize sufficient quality levels of subsurface utility engineering or other 1 \$500.00 \$0.00 \$500.00 similar techniques to properly determine the existence and positions of underground facilities when designing known complex projects having an estimated cost of four hundred thousand dollars (\$400,000) or more	6.1 (1)	Failed to utilize sufficient quality levels of subsurface utility engineering or other similar techniques to properly determine the existence and positions of underground facilities when designing known complex projects having an	1	\$500.00	\$0.00	\$500.00
6.1 (4) Failed to participate in design and preconstruction meetings 1 \$250.00 \$0.00 \$250.00	6.1 (4)		1	\$250.00	\$0.00	\$250.00

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